

Hoyts Answer Phone

Approach: One to one

Level: Year 4 and year 8

Resources: Audio answerphone message presented on videotape.

Questions/instructions

Let's imagine that you are thinking about going to the movies, so you decide to ring Hoyts answer phone to get information. Let's also imagine that the movie you most want to know about is *Titanic*. I'll play a tape which is a recording of Hoyts answer phone message, and you listen carefully to the information.

Play video

YEAR 4

Welcome and thank you for calling the Hoyts Movie Information Line. We do not have a phone booking system, but you can come into the cinema and buy your tickets in advance. We're sorry but we don't accept personal cheques, We do have EFTPOS.

Movie times and sessions for Monday and Tuesday are: *The Man In the Iron Mask*, M, 2:50, 8:10pm; *As Good As It Gets*, M, low level offensive language, 1:20, 6:10pm; *Titanic*, M, low level of-fensive language, 10am, 2pm, 8pm.

Ticket prices are as follows: for Monday and Tuesday: adults \$7; students \$6:50; children and senior citizens \$5:50.

We thank you for calling our movie information line.

YEAR 8

Welcome and thank you for calling the Hoyts 6 Movie Information Line. If you require any information apart from the movies, their screening times or the censor classifications please call us on 477-3250 that number again is 477-3250.

We do not have a phone booking system, but we do have a pre-purchase system, this enables you to come into the cinema and buy your tickets in advance. We're sorry we don't accept personal cheques, but we do have EFTPOS.

Our movies and session times for Monday and Tuesday are:

US Marshals, M, violence and offensive language, 9:50am, 12:30, 3:10, 5:50, 8:30pm, sorry no complimentaries; *You'llies Gold*, PG, low level offensive language, 10:10am, 3:20, 6pm, 8:40pm; *The Man In the Iron Mask*, M, 2:50, 8:10pm; *Galiger*, M, violence and offensive lan-guage, 1:10 and 5:40pm; *As Good As It Gets*, M, low level offensive language, 1:20, 6:10pm; *Titanic*, M, low level offensive language, 10am, 2pm, 8pm; *The Jackal*, M, violence and of-fensive language, 10:30am, 5:30pm; *Primary Colours*, M, offensive language, 12:05, 5:20pm; *Replacement Killers*, R18, violence, 10:10am, 4pm, 8:50.

Proof of age may be requested.

Our ticket prices are as follows for Monday and Tuesday: adults \$7; students with IDs' \$6:50; children and senior sitizens \$5:50.

We thank you for calling our movie information line.

	% responses	
	y4	y8
1. What days of the week did they give the movie information for?		
Monday, Tuesday, no others	55	40
2. How many times in one day is <i>Titanic</i> showing?		
3 times	44	75
3. Can you tell me what those times are?		
3 correct, no others	10	32
2 correct, no others	7	6
4. If you wanted to book a seat, how could you do that?		
use pre-purchase system ie, go in and buy a ticket	55	45
5. How much does it cost for children to see the movie?	\$5.50	43 48

	% responses	
	y4	y8
6. How much would it cost adults to see the movie?	\$7.00	48 37
7. <i>Titanic</i> has low level offensive lan-guage. What does that mean?		
Low frequency and/or less offensive types of offensive language	47	82
Overall mark (out of 12):		
9-12	14	27
4-8	67	63
0-3	19	10

Commentary

Students needed to listen carefully to the answerphone message and try to recall the requested information. Because the answerphone message was considerably simplified for year 4 students, the results for year 4 and year 8 cannot sensibly be compared.